

Live-Online-Training: Overcoming Language and Cultural Barriers

Understanding each other in intercultural and remote settings

When it comes to understanding each other in an intercultural environment and building relationships in virtual spaces, it is not the perfect use of the (foreign) language that is decisive. It is the different perspectives and habits we need to consider. Therefore, it is important to get a picture of the other person's point of view, to understand the cultural background and to find out which influencing factors are significant for the other person.

Your Benefit:

In this training, you will become more sensitized about the importance of communication in an intercultural and remote setting. You will become familiar with communication styles from different cultural backgrounds and get to know how to use different questioning techniques in these settings.

Contents

- Systemic thinking as a mechanism in intercultural settings
- Use of systemic questioning techniques to broaden perspectives
- Moving the WE to the centre

Target group

All who work in an international setting and want to improve their intercultural understanding.

Methods

Our Live-Online-Trainings are designed for, and rely on, active participation to ensure a quality learning experience. Group discussions and debate, problem-solving in small groups or pairs, role-playing and assessments are just a few examples of the methods used in this course.

Format

- Live online training: ½ day
- Time: 9 a.m. to 12.30 p.m. (with a short break in between)

You also have access to accompanying documents such as photo log, hand-out, feedback sheet etc. via our ime learning environment.

Technical information

To participate in the training on your PC or notebook, you need a stable internet connection, an up-to-date browser, a camera and a microphone; a headset is ideal.

We do not recommend participation with a smartphone or tablet.

To ensure that you can concentrate fully on the training from the start, we strongly recommend that you take part in the technical check. Should any difficulties arise, e.g. with sound and/or image, they can be checked and fixed before the training.

Training No. **EN07**

All current dates and prices can be found here: [Live-Online-Training: Overcoming Language and Cultural Barriers](#)