

Live-Online-Training: Me and My Global Team

How to clarify expectations for productive and trustful teamwork

Global organisations are increasingly sending employees to other countries which creates cultural diversity within work teams. Working in such global teams is not always easy.

Expectations and ideas about responsibilities may vary when a team has a cross-cultural mix of individuals. When you do not know what others expect from you and how to respect individual preferences, misunderstandings and conflicts are inevitable.

In order to succeed in such cross-cultural settings, you have a definite advantage if you are able to better understand the expectations and needs of your managers and team members.

Your Benefit

After this training, you will be able to clarify your roles for productive and trustful teamwork. With this intercultural competence you can operate confidently in a global team.

Contents

- What is a role?
- What kind of roles do we have in our lives?
- How do roles and expectations vary by cultural setting?
- What are the expectations of stakeholders from different cultural background?
- How to clarify expectations and solve conflicts around different cultural preferences?

Target group

Employees who work in an international setting and want to improve their intercultural competencies.

Methods

Our Live-Online-Trainings are designed for, and rely on, active participation to ensure a quality learning experience. Group discussions and debate, problem-solving in small groups or pairs, role-playing and assessments are just a few examples of the methods used in this course.

Format

- Live online training: ½ day
- Time: 9 a.m. to 12.30 p.m. (with a short break in between)

You also have access to accompanying documents such as photo log, hand-out, feedback sheet etc. via our ime learning environment.

Technical information

To participate in the training on your PC or notebook, you need a stable internet connection, an up-to-date browser, a camera and a microphone; a headset is ideal.

We do not recommend participation with a smartphone or tablet.

To ensure that you can concentrate fully on the training from the start, we strongly recommend that you take part in the technical check. Should any difficulties arise, e.g. with sound and/or image, they can be checked and fixed before the training.

Training No. **EN13**

All current dates and prices can be found here: [Live-Online-Training: Me and My Global Team](#)